

Community Participation and External Communication

2012 HUD CDBG Disaster Recovery Training

Feb 13, 2012



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– Disaster Recovery Unit



Stakeholders

- **Grantees**

- Government – State Agencies
- Government Entities –Local
- Non-Profit Organizations
- Industry Recipients
 - Farmers
 - Fishermen
- Developers

- **Residents of Impacted Communities**

- **Municipal and Other Elected Officials**

- **Advocacy Organizations and Other Special Interests**



Importance of Community Involvement

- Distribute Information
- Educate About Process
- Communicate About Plans & Priorities
- Maintain Integrity of the Process
- Provide Transparency & Objectivity
- Obtain Vital Input from Local Citizens
 - Identify Local Concerns & Priorities
- Foster Support & Advocacy
- Create Sense of Predictability





Community Involvement

Process

- Develop and Adopt a Plan
- Two Required Public Hearings
 - Advertise in Local Newspaper
 - Other Documentation
 - Sign-In Sheets
 - Minutes of Meeting(s)
 - Response
- Municipal Input
- Council Authorization

Sunday, June 14, 2009

The Advertiser • 5F

Public Notice

Public Notice

Public Notice

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Public Notice is hereby given that the Lafayette City-Parish Consolidated Government (LCG), Department of Community Development (DCD) will conduct the following public hearing on:

June 22, 2009

5:15pm in the

Clifton Chenier Center Auditorium

220 W. Willow Street Building C Lafayette, Louisiana

LCG Louisiana Recovery Authority Funding Public Hearing #1

The U.S. Department of Housing and Urban Development was designated by the U.S. Congress to administer Community Development Block Grant Funds for disaster relief and long-term recovery for the Gustav/Ike disasters.

The Louisiana Recovery Authority (LRA) was charged with administering \$438 million allocated to Louisiana for those disasters. Lafayette Parish will receive approximately \$3.8 million.

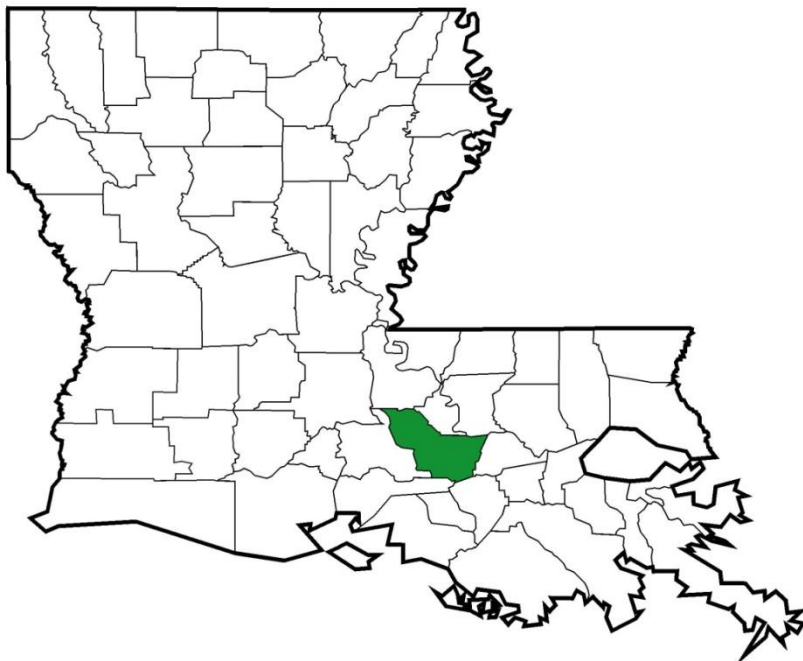
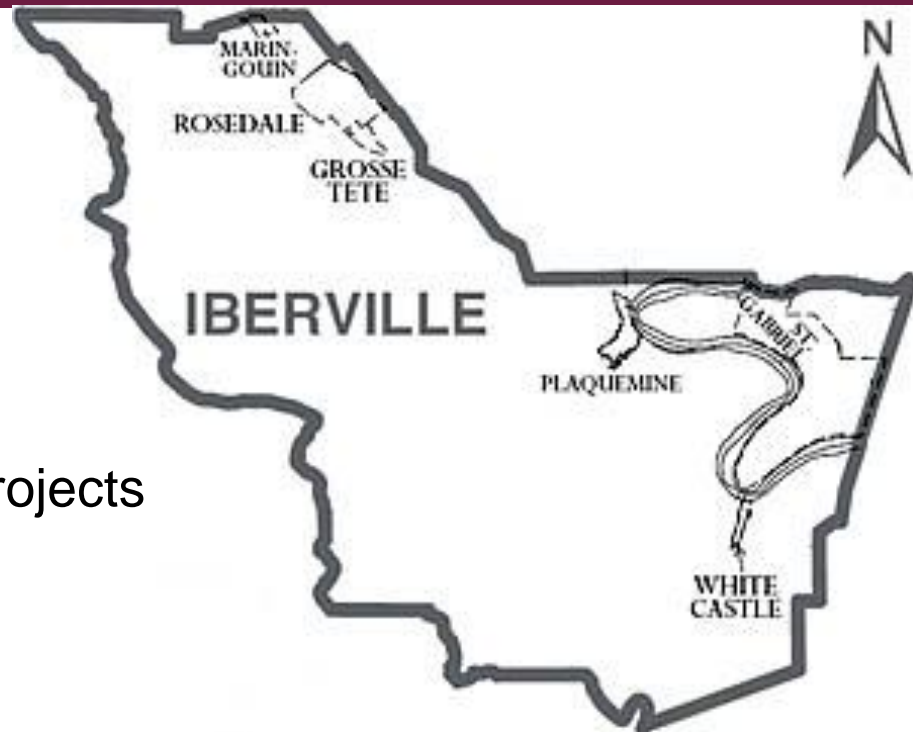
The purpose of this hearing is to discuss possible projects that address the effects of Hurricanes Gustav and Ike within Lafayette Parish.

All interested parties are encouraged to participate in the public hearing process. Translators and/or transportation for handicapped citizens are available if requested by 5:00 pm, Monday, June 22, 2009. For more information, or to request handicap transportation or translators, please call the Department of Community Development at (337) 291-8413.

Best Practices

Iberville Parish

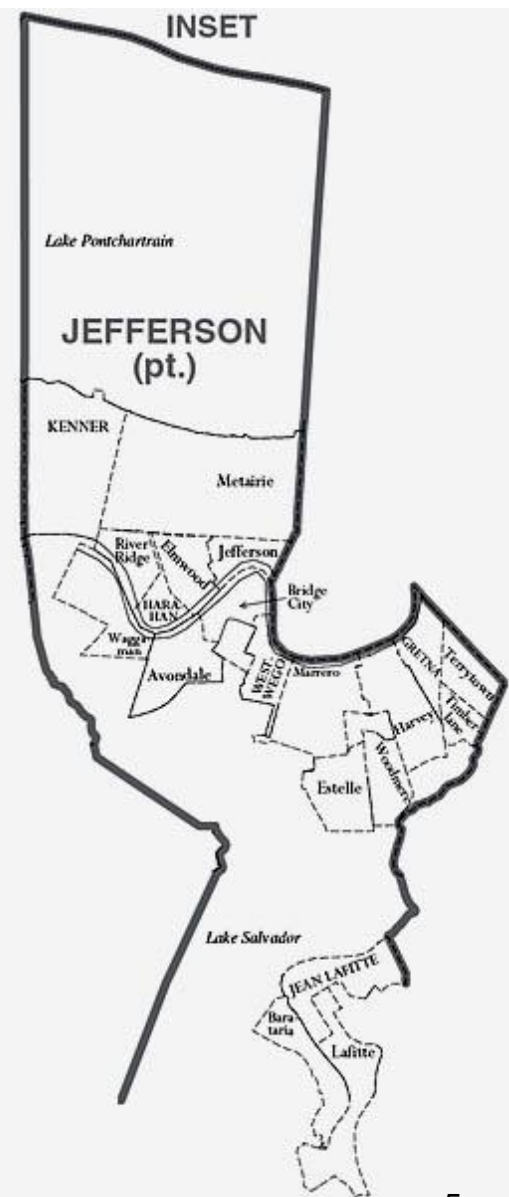
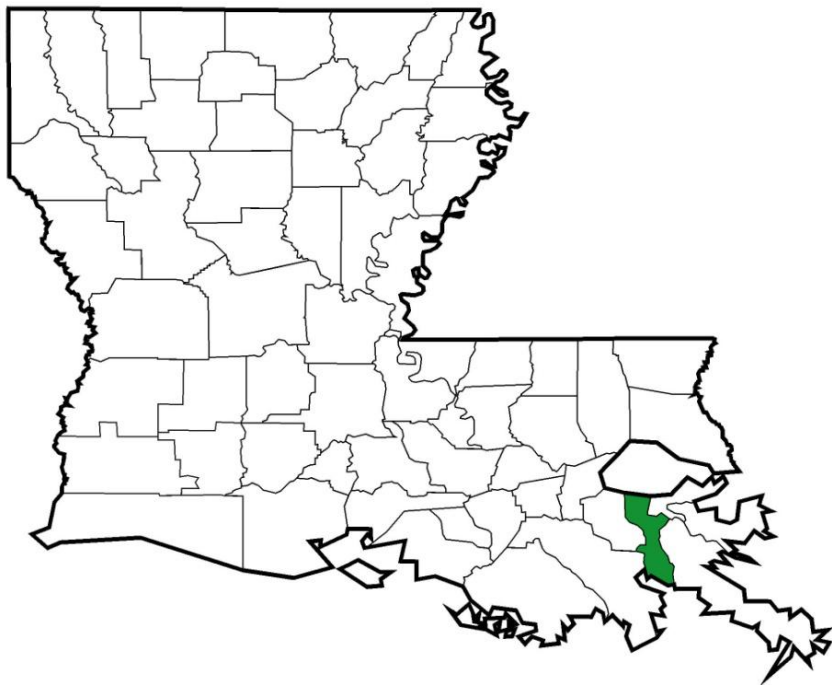
- Funds Allocated Based on Impact
- Hearings Held Within All Six Municipalities
- Determined Priority and Alternate Projects



Best Practices

Jefferson Parish

- Funds Allocated Based on Impact
- Group Meetings Held with Mayors
- Hearings on Both the East Bank and the West Bank





Best Practices

Louisiana Speaks

- Long-Term Regional Plan Post-Katrina/Rita
- Carry Over for Gustav/Ike
- Set Standard for Local Planning
- Unprecedented Public Input

Our Voice. Our Plan. Our Future.

S U M M A R Y R E P O R T

Louisiana Speaks Regional Plan

Vision and Strategies
for Recovery and Growth
in South Louisiana

May 2007

The complete Louisiana
Speaks Regional Plan is
available online at
www.louisianaspeaks.org.

LOUISIANA PLANS LONG-TERM COMMUNITY RECOVERY PLANNING

Google

DEEP SEA F

RECOVERY PROCESS

RECOVERY PROJECTS

PLANNING BY PARISH

PLANNING BY SECTOR

FUNDING OPPORTUNITIES

IMPLEMENTATION

Change Parish:
**ST. BERNARD
PARISH
INFORMATION**

St. Bernard Parish

St. Bernard is located between the Mississippi River and Lake Borgne, south and east of New Orleans. It has a distinct Islenos (Spanish Canary Islander) heritage, productive fishing villages, industrial centers for sugar and oil refining and a major port. Residents recognize the natural ridges, marshes and swamps as part of the flood protection system. Because of their close ties to these coastal elements, they have placed their highest recovery priority on coastal restoration and levee improvements. The community is looking forward to re-building in a stronger and safer manner than before.

During the storm, many community leaders took shelter in the St. Bernard Port building. While the surge slowly receded [Parish Leaders](#) started the process of mapping out their recovery. In November the Parish Council established a [Citizens Recovery Committee \(CRC\)](#) this ad-hoc committee was charged with working with the Louisiana Recovery Authority (LRA) and the FEMA Long Term Community Recovery planning team (LTCR) to develop a Long Term Community Recovery plan and to communicate that plan to the Parish Council. This "tiered" approach to recovery allowed the elected officials to resolve the day-to-day recovery issues; while the CRC worked on long term recovery plans. The Long Term Community Recovery team facilitated a series of meetings with the CRC, community residents, and businesses to identify disaster needs, establish a vision for the future, set goals, and identify recovery projects.

This website provides a summary of these activities and provides a listing of long



QUICK STATS

- Chalmette Battlefield the site where, in January, 1815, local militia led by Andrew Jackson defeated the British at the Battle of



Louisiana Speaks is the long-term
community planning initiative of
the Louisiana Recovery Authority

Click on a parish to change parishes.

OVERVIEW
RECOVERY VISION
RECOVERY GOALS
RECOVERY PROJECTS
RECOVERY PROJECT LOCATIONS
PARISH PLANNING BASELINE
What Happened
Needs Assessment
Current Planning Efforts
Priority Issues
COMMUNITY INVOLVEMENT
PHOTO GALLERY | LIBRARY



Methods of External Communication

- Mass Emails
- Press Releases
- Quarterly Site Visits
- Technical Assistance Site Visits
- State and Regional Workshops
- Grantee Calls and Emails
- Reports



Alternative Report Formats

- **Audiences**

- Legislators
- Managers
- Media

- **Stakeholders Want to Know**

- Dollars
- Performance
- Projections



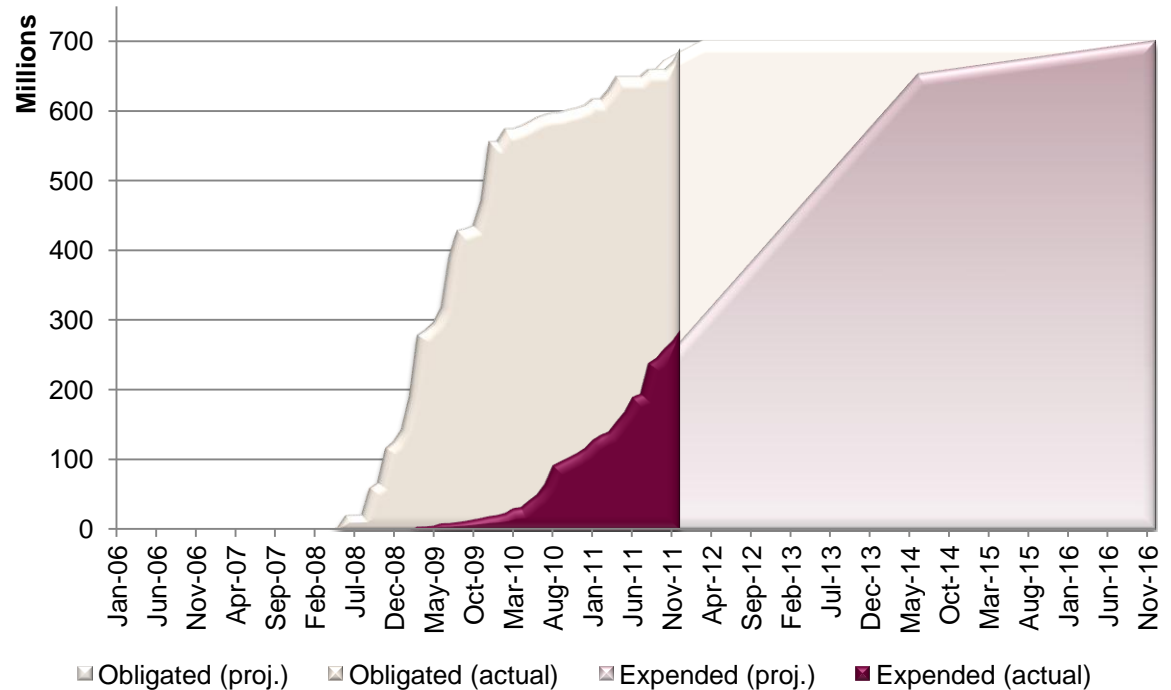


Projections – Managing Expectations

Why Haven't We Recovered Yet?!?!

- Start Up Processes
- Construction/Implementation Phase
- Closeout Process

Example – Long Term Community Recovery Obligations and Expenditures





Transparency Initiatives

What's going on in my neighborhood?

Where is the money?

Challenges:



- IT Limitations
- Cost
- Updates
- Privacy Issues

Benefits:

- Good Governance
- Public Confidence
- Reduction in Staff Time
- Increased Response Time



Rebuild Website – www.rebuildla.gov



REBUILD.LOUISIANA.GOV

Investments in Infrastructure and Residential Construction

LATEST UPDATES:

- GIS map
- Additional filters
- Improved location data
- Improved Export

DATA INCLUDED FOR:

- Public Assistance (PA) projects funded through the Federal Emergency Management Agency (FEMA) and
- Disaster Community Development Block Grant (CDBG) projects funded through the Department of Housing & Urban Development.
- Homeowners receiving compensation grants

A COOPERATIVE ENDEAVOR OF:

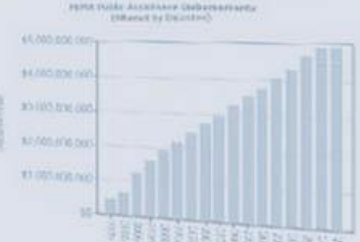
-  Office of Community Development's Disaster Recovery Unit
-  Louisiana Recovery Authority
-  Governor's Office of Homeland Security

WELCOME TO REBUILD.LOUISIANA.GOV

This website details public investments in our infrastructure following the devastating hurricanes Katrina, Rita, Gustav, Ike and other declared disasters. It also includes public investments in residential properties following the devastating hurricanes Katrina and Rita. The purpose of this site is to provide state and local leadership and our citizens a detailed view of those investments and a means to track recovery dollars being spent in their care.

Infrastructure

Residential



For more information, or for help using the site, click the Help tab in the application.



Filters and Searches

Filters

Disaster ☐ Select All

☒ Katrina/Rita ☐ Ivan (only FEMA PA)
☐ Katrina (only FEMA PA) ☐ Cindy (only FEMA PA)
☐ Rita (only FEMA PA) ☐ Severe Storms (only FEMA PA)
☒ Gustav/Ike ☐ Sev Storms Tornadoes Flooding (only FEMA PA)
☐ Gustav (only FEMA PA) ☐ Mississippi River Spring Flooding(only FEMA PA)
☐ Ike (only FEMA PA)

Source Funding ☒ Select All

☒ FEMA PA
☒ All Community Devel Block Grant (CDBG) Prog.
☒ Katrina/Rita ☒ Gustav/Ike
☒ LTCR ☒ Parish Program
☒ Schools ☒ Fisheries/Infrastructure
☒ Fisheries ☒ Coastal Comm.
☒ Local Gov't ☒ Municipal Infra.
☐ Interoperable Comm.

Project Category

All
All Rebuilding Categories
Rebuilding: Administration
Rebuilding: Drainage
Rebuilding: Economic Development
Rebuilding: Economic Development Grant & Loan
Rebuilding: Economic Development Other
Rebuilding: Education, Higher Ed Private

Applicant Filters

Applicant Applicant's Parish Applicant Type

Project Filters

Project Title PW # CDBG #

[Help](#) [Apply](#) [Reset](#) [Map](#)

Home

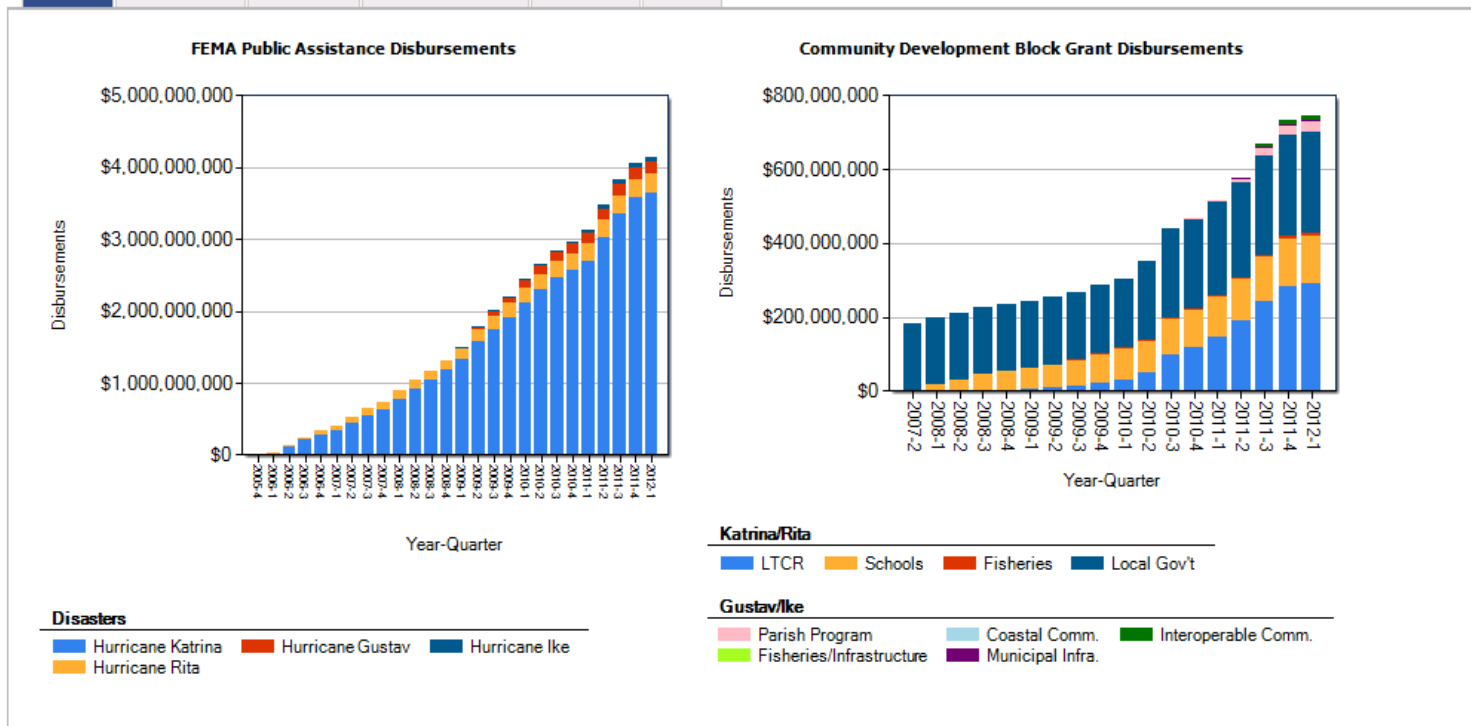
Applicants

Projects

Project Groups

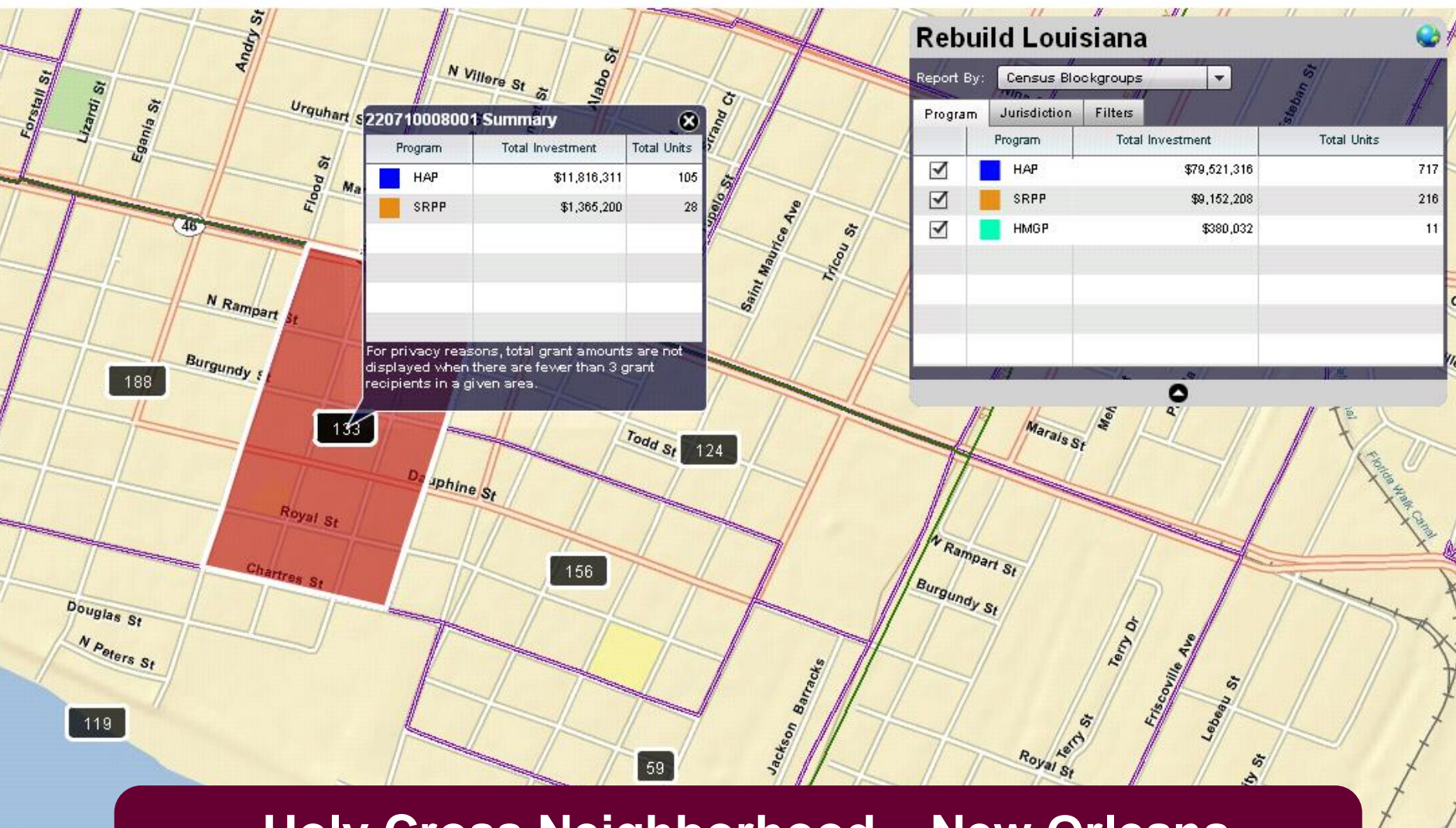
Reports

Help





Maps and Jurisdictional Reporting



**Holy Cross Neighborhood – New Orleans
by US Census Block Group**



Additional Benefits and Resources

- Coordination with Local Partners
- Policy and Planning
- Ability to Illustrate Progress

Office of Community Development, Disaster Recovery Unit

- <http://doa.louisiana.gov/cdbg/dr/drhome.htm>

Rebuild.louisiana.gov – www.rebuild.la.gov



Disaster Recovery Unit Contacts

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